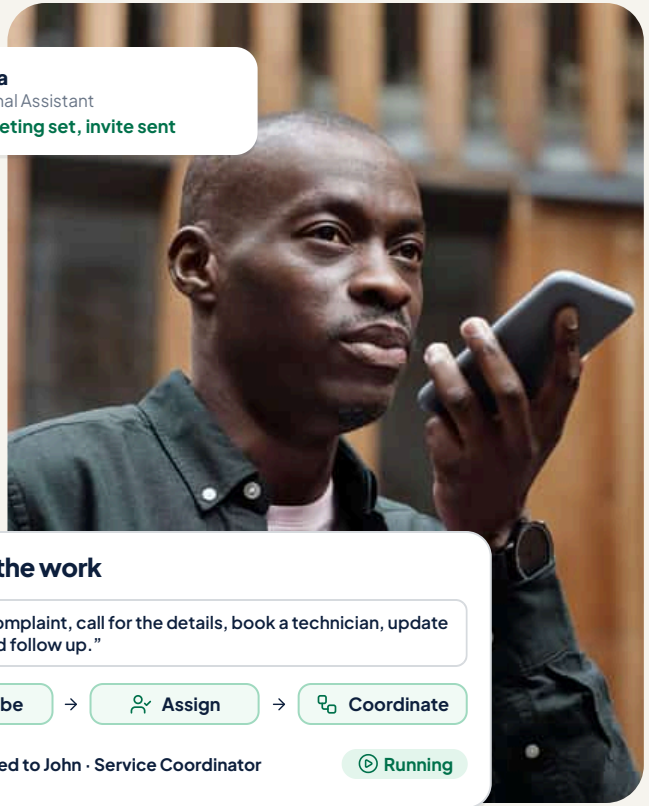
Travinci Ai

TRAVINCI ONE

Your Personal Assistant. Your Business's AI Workforce.

Describe the work. Assign your AI employee. Let Travinci One coordinate the process.

For you | For business | Real actions

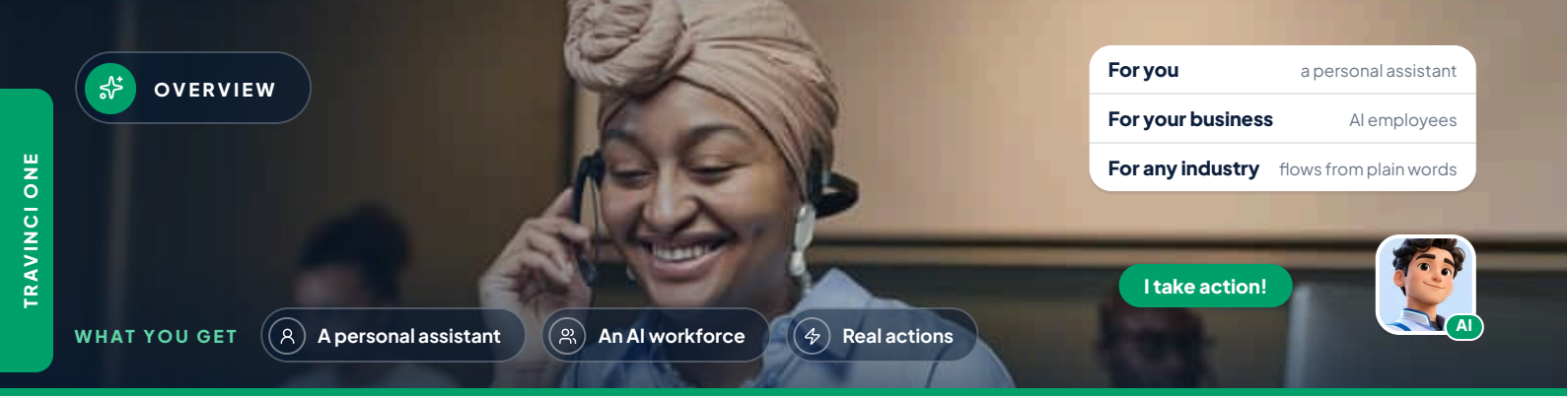


YOU ARE HERE
Travinci One

ALSO ON THE LINE
Marketing BOS

ALSO ON THE LINE
CRM OS

OVERVIEW



One platform. Two ways to work.

The problem: calls, emails, meetings, bookings and follow-ups are spread across separate apps, and someone has to do each step by hand. **The fix:** Travinci One gives a person their own AI assistant and a business named AI employees, and both act across your connected systems.

WHAT'S INSIDE

A personal assistant
Your own named assistant on calls, WhatsApp and email.

AI employees
Named roles with your knowledge, tools and workflows.

AI Flow Builder
Describe a process in plain words; AI builds the workflow.

Knowledge Hub
Your knowledge and systems linked; the AI sets up the rest.

Every channel
WhatsApp, web chat, voice calls, robots and kiosks.

You stay in control
Permissions, approvals and a log of every action.

HOW IT WORKS

1 · Describe the work
In plain words, like briefing a new teammate.

2 · Assign your AI employee
Attach the workflow to a named AI employee.

3 · Travinci One coordinates
Calls, messages, bookings and updates, step by step.

4 · A person decides
What you mark for approval waits for you.



AI EMPLOYEES HERE

Your AI team

ON THEIR OWN

- Act across calendar, email, CRM and bookings
- Use only your approved knowledge and tools

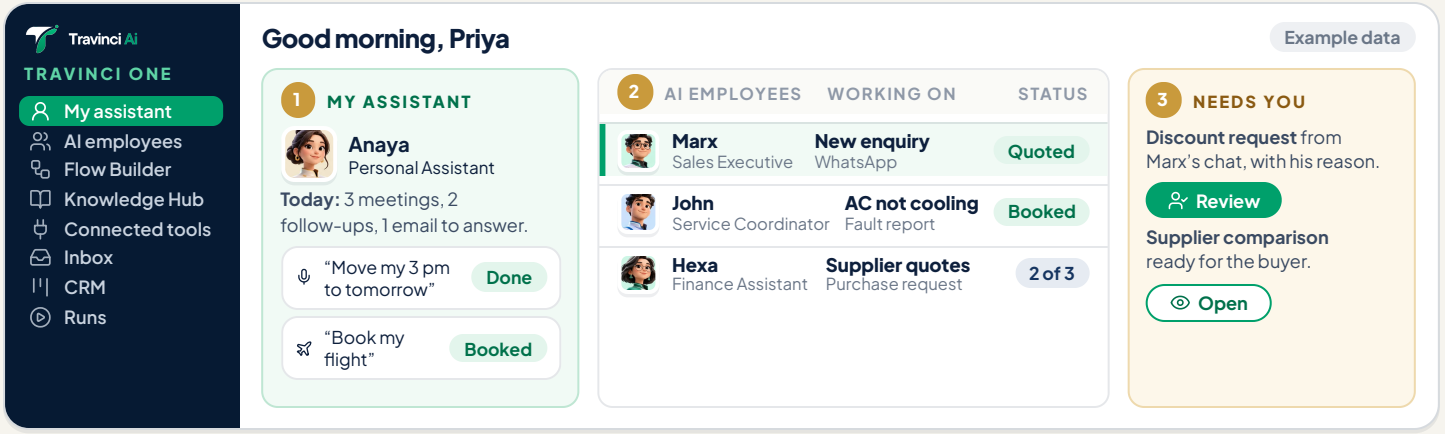
WAITS FOR A PERSON

- Any action you mark for approval
- Anything outside their permissions

WHO USES IT Individuals · Owners · Teams in any industry

You and your AI team. One app.

Screens show example data



1 Describe the work

In plain words, like briefing a new teammate. The AI Flow Builder turns it into a workflow.

2 Assign your AI employee

Attach the workflow to a named AI employee, or simply ask your own assistant.

3 Travinci One coordinates

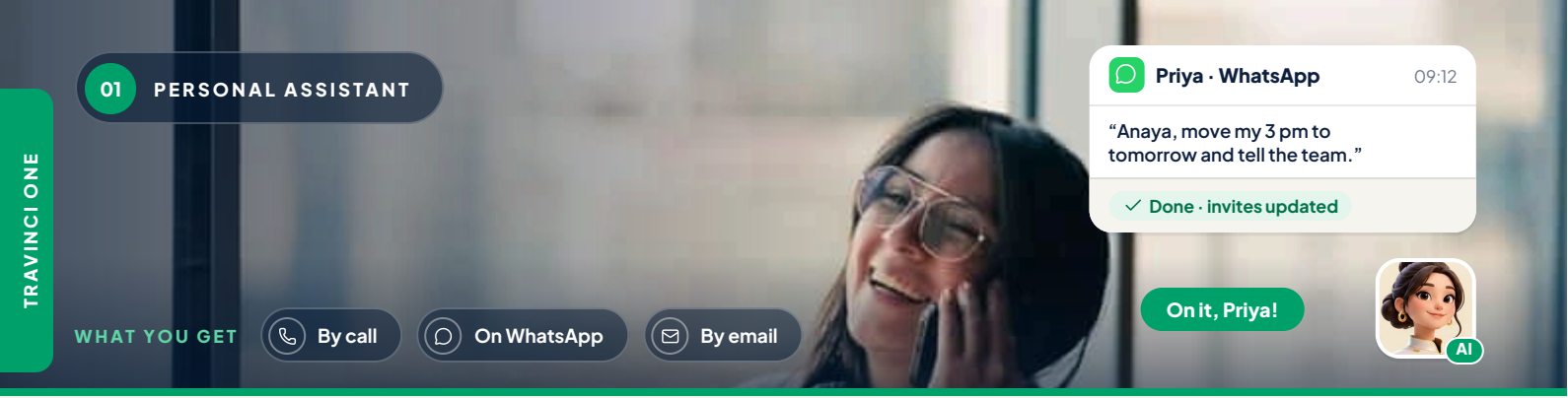
Calls, messages, bookings and updates run step by step across your connected systems.

4 You decide

Anything you mark for approval waits for a person, with the reason and a summary.

IN DETAIL · FOR TECHNICAL TEAMS

- **Journeys** — Multi-step follow-ups, reminders and handoffs, started by events.
- **A self-filling CRM** — Every conversation lands on a lead, kept up to date.
- **Outbound AI calling** — Call now, schedule a call, or let a campaign call leads.
- **Sales in the chat** — Live options, a final quote and a secure payment link, after approval.
- **Campaigns** — Choose leads and an agent, launch, and watch every outcome.
- **Wallet and limits** — A booking wallet, separate from AI credits, with holds and refunds.
- **Email rules** — Rules that notify, draft or act on incoming email.
- **Plans and credits** — Feature-based plans, prepaid AI credits and usage metering.



Your own assistant. Just ask.

The problem: your day goes on calls, emails, meetings and bookings, each in a different app. **The fix:** tell Anaya what you need by call, WhatsApp or email. She does it through your connected accounts, within the permissions you set.

WHAT SHE DOES FOR YOU

Calls for you
Calls to confirm or follow up, and tells you the answer.

Meetings arranged
Checks your calendar, books the slot and sends Google Meet invites.

Email, handled
Drafts, labels and archives in Gmail or Outlook; sends after your PIN.

Flights and hotels
Finds live options and books within your budget.

A daily briefing
Your meetings, follow-ups and emails, every morning.

From any phone
Lost your phone? Call from any number; she checks your PIN first.

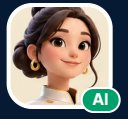
A DAY WITH ANAYA

08:00
The daily briefing: 3 meetings and 2 follow-ups.

10:30
On WhatsApp: "Arrange a meeting with the client and confirm."

10:40
The meeting is booked, confirmed by phone and the invite sent.

17:00
The meeting summary is ready.



AI EMPLOYEE HERE

Anaya

Personal Assistant
Works for Priya

DOES ON HER OWN

- Calls, emails, books and reminds on your behalf
- Uses only the accounts you connect

WAITS FOR A PERSON

- Without your PIN, she shares nothing
- Spends only within your limits; you choose the hotel

WHO USES IT Individuals · Managers · Professionals

EXAMPLE · EMERGENCY, FROM ANY PHONE

Phone lost? Call from any phone.

Priya's phone is lost on a work trip. She calls Anaya from a colleague's phone; Anaya checks her PIN, books the flight and hotel, and sends the tickets where she asks.



Travinci Ai

TRAVINCI ONE

- My assistant
- AI employees
- Flow Builder
- Knowledge Hub
- Connected tools
- Inbox
- CRM
- Runs

Anaya Incoming call · a new number

PIN verified

1 PRIYA CALLS

"Anaya, it's Priya. I've lost my phone. Book tonight's flight to Mumbai and a hotel near the airport, and WhatsApp the tickets to this number."

2 THE PIN CHECK

A new number: no details shared yet
Her PIN: correct, so Anaya can act

3 WHAT ANAYA DOES

1 Verify
- Call from a new number
- Asks for her PIN
- PIN correct
- Wrong PIN → nothing shared

2 Book
- Tonight's flights
- Booked within budget
- Hotel near the airport

3 Send
- By email or WhatsApp
- To anyone she names

4 OUTCOMES

Flight · 21:40	Booked
Hotel	Booked
Tickets · WhatsApp	Sent

ON THE CALL

Anaya: PIN correct. Booked; tickets sent on WhatsApp.
Priya: Thank you, that saved my trip!

1 Priya calls
From any phone, any number, anywhere.

2 The PIN check
No PIN, no access: nothing is said or done.

3 What Anaya does
Verify, book, send, within Priya's limits.

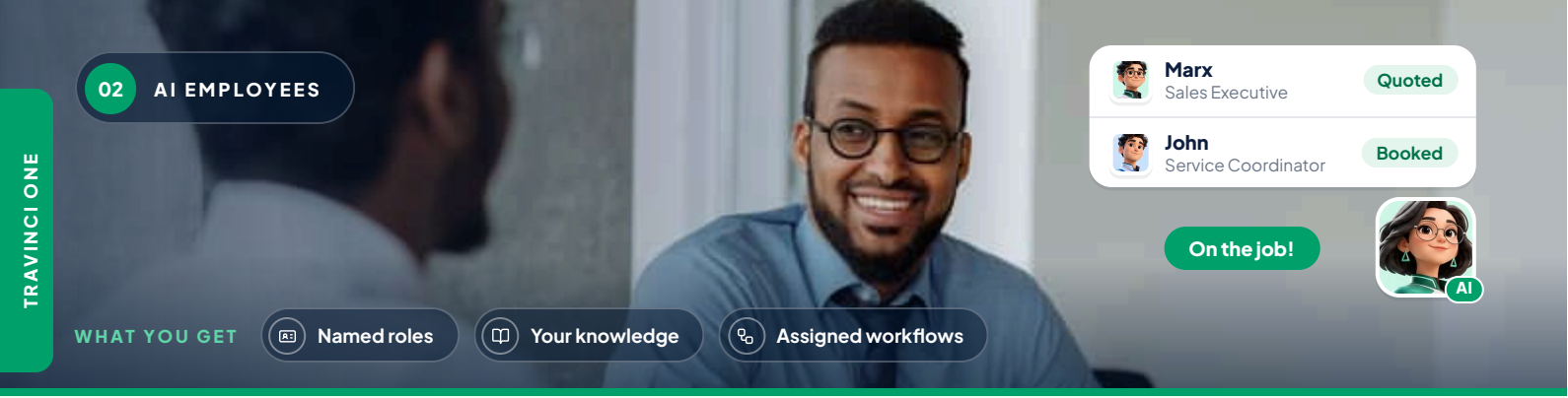
4 Outcomes
Booked and sent before the call ends.

RUNS ON

Any phone · call | PIN check | Flights and hotels | Email or WhatsApp

Without the PIN, Anaya never talks about Priya's details or acts for her. Spending stays within her limits. Example data.

02 AI EMPLOYEES



WHAT YOU GET · Named roles · Your knowledge · Assigned workflows

Hire an AI employee. Give it a job.

The problem: growing teams lose their day to the same calls, follow-ups and updates, and every new hire takes time to train. **The fix:** create named AI employees with clear roles. Each uses your approved knowledge, connected tools and assigned workflows to carry out the work.

ROLES YOU CAN CREATE

Sales Executive
Enquiries, quotes and follow-ups. Like Marx.

Finance Assistant
Reminders and supplier quotes. Like Hexa.

Procurement Assistant
Supplier quotes and a clear comparison.

Service Coordinator
Complaints, technician visits, follow-ups. Like John.

Personal Assistant
Meetings, email, calls and travel. Like Anaya.

Customer Support Executive
Answers on every channel, day and night.

FOR ANY BUSINESS Sales · Service · Procurement · Support

HIRE ONE IN FOUR STEPS

1. **Choose a role**
   A job title, goals, tone and the person it reports to.
2. **Give it knowledge**
   Your approved answers, policies and files.
3. **Attach a workflow**
   The job it runs, with the tools it may use.
4. **Watch it work**
   Every step in the AI work center; exceptions reach you.



AI EMPLOYEE HERE

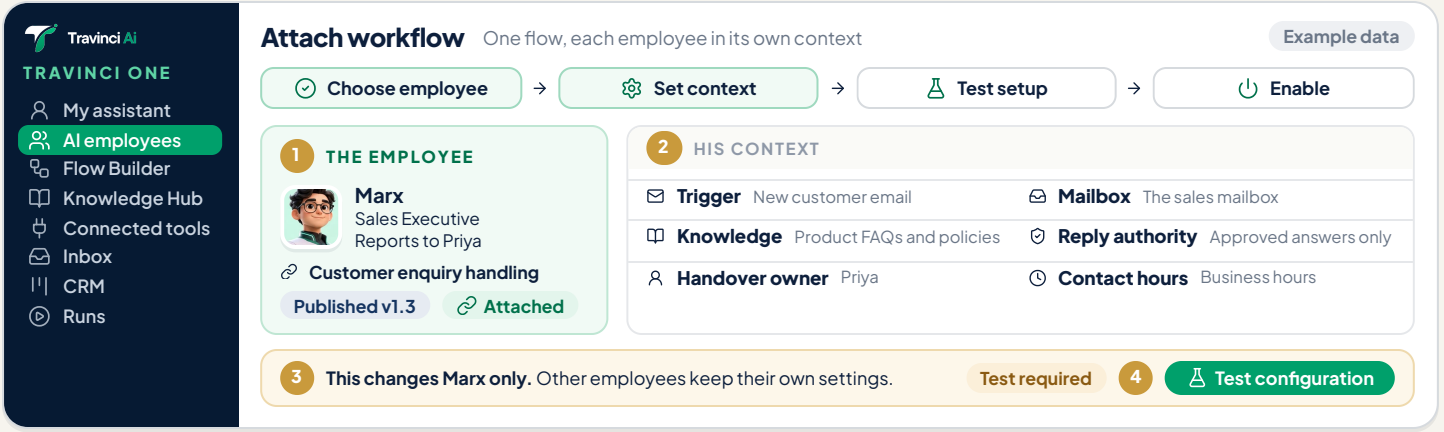
Marx
Sales Executive
Reports to Priya

DOES ON HIS OWN
- Answers, qualifies and quotes on WhatsApp and email
- Keeps the CRM up to date as he works

WAITS FOR A PERSON
- Discounts and price changes go to Priya
- Money moves only after approval

Attach a flow. Give it a job.

Screens show example data



1 Choose the employee

Pick an AI employee, or create one with a job title, goals, tone and the person it reports to.

2 Set its context

Trigger, mailbox, knowledge, reply authority, handover owner and contact hours, for this employee only.

3 Test the setup

A simulator runs the real agent and shows the knowledge it used, before anything goes live.

4 Enable

Switch it on. One flow can serve several AI employees, each with its own accounts and context.

IN DETAIL · FOR TECHNICAL TEAMS

Ready-made templates
Personal Assistant, Travel, Healthcare, Property or Custom, with a qualification checklist.

Actions with approval
AI employees act on connected tools; any action can need a person first.

Better instructions
AI suggests clearer instructions for each agent, for you to review.

Versions you can restore
Review a diff, publish, and restore any earlier version.

Server-side permissions
Which lead fields each AI employee may read or write, enforced on the server.

Running chats stay stable
Running conversations keep the version they started with.

EXAMPLE · PERSONAL ASSISTANT

One message. It gets arranged.

Priya, a sales manager, sends Anaya one WhatsApp message. Anaya checks the calendar, books the meeting, calls the client to confirm, sends the confirmation and books the flight, all within Priya's limits.



Travinci Ai

TRAVINCI ONE

- My assistant
- AI employees
- Flow Builder
- Knowledge Hub
- Connected tools
- Inbox
- CRM
- Runs

Anaya

Personal Assistant · works for Priya

Asked on WhatsApp

1 PRIYA ASKS

"Anaya, check my calendar, arrange a meeting with the client, and send the confirmation. Book my flight too."

2 CONNECTED ACCOUNTS

Calendar · Gmail · WhatsApp
Travel budget and limits

3 WHAT ANAYA DOES

Meeting and confirmation

- Check the calendar
- Book Thursday 11:00
- Call Meera Iyer, Head of Admin
- Send the confirmation
- No answer → follow up

Travel

- Find flight options
- Book within budget
- Hotels near the client
- Hotel: Priya chooses

4 OUTCOMES

Meeting · Thu 11:00	Booked
Meera Iyer	Confirmed
Flight	Booked
Hotel	Priya chooses

ON THE CALL

Meera Iyer: Thursday at 11 works.
Anaya: Confirmed. Invite sent.

1 Priya asks
By WhatsApp, a call or email, in plain words.

2 Connected accounts
Only the calendar, mailbox and limits Priya allows.

3 What Anaya does
Two tracks side by side; a missed call is followed up.

4 Outcomes
What is done, and what waits for Priya.

RUNS ON

- WhatsApp · request
- Calendar · meeting
- AI calls
- Flights and hotels

Priya decides: Anaya stays within her permissions and spending limits, and leaves the choice of hotel to her. Example data.

EXAMPLE · SERVICE COORDINATOR

From complaint to finished visit.

Ravi Menon, a homeowner, reports that his air conditioner has stopped cooling. John, the Service Coordinator, runs the whole job, from the first call to the follow-up after the visit.



Travinci Ai

TRAVINCI ONE

- My assistant
- AI employees
- Flow Builder
- Knowledge Hub
- Connected tools
- Inbox
- CRM
- Runs

John Service Coordinator · complaint → visit → follow-up

Workflow · version 1

1 THE COMPLAINT

"My AC has stopped cooling. It is still under warranty." Ravi Menon, on WhatsApp

2 CONNECTED SYSTEMS

Knowledge Hub: service procedures
Tools: assets, warranty, technician diary, CRM

3 WHAT JOHN DOES

1 Collect
- Complaint received
- Calls Ravi for details
- Warranty checked

2 Schedule
- Technician diary
- Imran accepts
- Visit booked
- No slot → Kavita

3 Close
- CRM updated
- Follow-up after visit
- Not fixed → Kavita

4 OUTCOMES

Warranty	Valid
Imran Khan	Accepted
Visit · Thu 3 PM	Booked
CRM case	Updated
Follow-up	After visit

ON THE CALL
Imran: I can take the 3 PM visit.
John: Booked. I will let Ravi know.

1 The complaint
On WhatsApp, a call or email, at any hour.

2 Connected systems
Procedures in the Knowledge Hub; assets, diary and CRM.

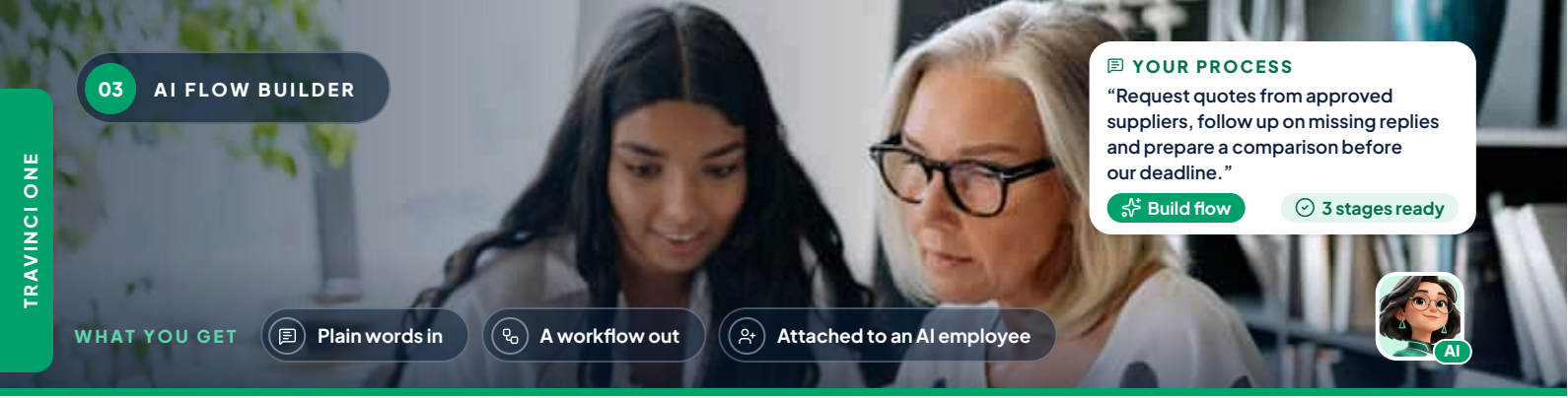
3 What John does
Collect, schedule, close. Gold steps go to a person.

4 Outcomes
Where every job stands, step by step, in Runs.

RUNS ON

- WhatsApp · complaint
- AI calls
- Technician diary
- CRM · case

People decide: Imran Khan, Field Technician, accepts the visit; Kavita Rao, Service Manager, gets what John cannot settle. Example data.



Describe the process. AI builds the workflow.

The problem: every business has processes that follow the same steps, and setting them up used to need developers. **The fix:** describe the process in plain language. The AI Flow Builder turns it into a workflow you review, customise and attach to an AI employee.

WORKS IN ANY INDUSTRY

Service
Complaint, details, technician, visit and follow-up.

Procurement
Supplier quotes requested, chased and compared.

Education
Course questions, documents and a complete application.

Travel and meetings
Meetings, flights, hotels and special requests.

Property
Buyer needs, a shortlist and a confirmed viewing.

Customer support
Answers from approved knowledge; a person when it is missing.

FIVE MINUTES WITH IT

- **09:00** You type the process: request supplier quotes, chase missing replies, compare.
- **09:01** Travinci One builds a workflow in three stages: request, collect, compare.
- **09:05** You review it, attach it to Hexa and switch it on.



AI EMPLOYEE HERE

Hexa

Finance Assistant
Finance team

DOES ON HER OWN

- Runs the workflows attached to her, step by step
- Emails, messages and calls suppliers inside the flow

WAITS FOR A PERSON

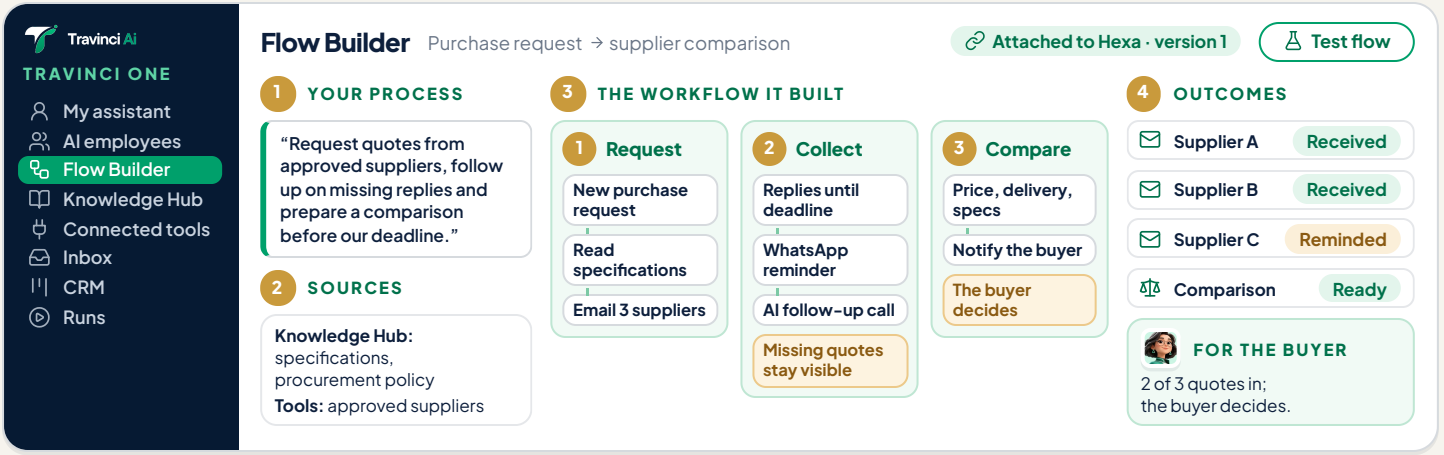
- The buyer reviews the comparison and decides
- No purchase is placed by the AI

WHO BUILDS FLOWS Owners · Operations heads · Team leads

03 AI FLOW BUILDER · IN THE APP

Review it. Customise it. Attach it.

Screens show example data



1 Describe the process
In plain language, like briefing a new teammate. No coding.

2 AI builds the workflow
Steps, checks, channels and handovers, set up from what the Knowledge Hub knows.

3 Review and customise
Change any step, add a person where you want one, and test the flow before it goes live.

4 Attach to an AI employee
Attach it to Hexa, or to several AI employees. Every run is tracked, step by step.

IN DETAIL · FOR TECHNICAL TEAMS

Built-in know-how
The Knowledge Hub already knows Travinci One's own features and connections.

Every channel in one flow
Email, WhatsApp, AI calls and app notifications.

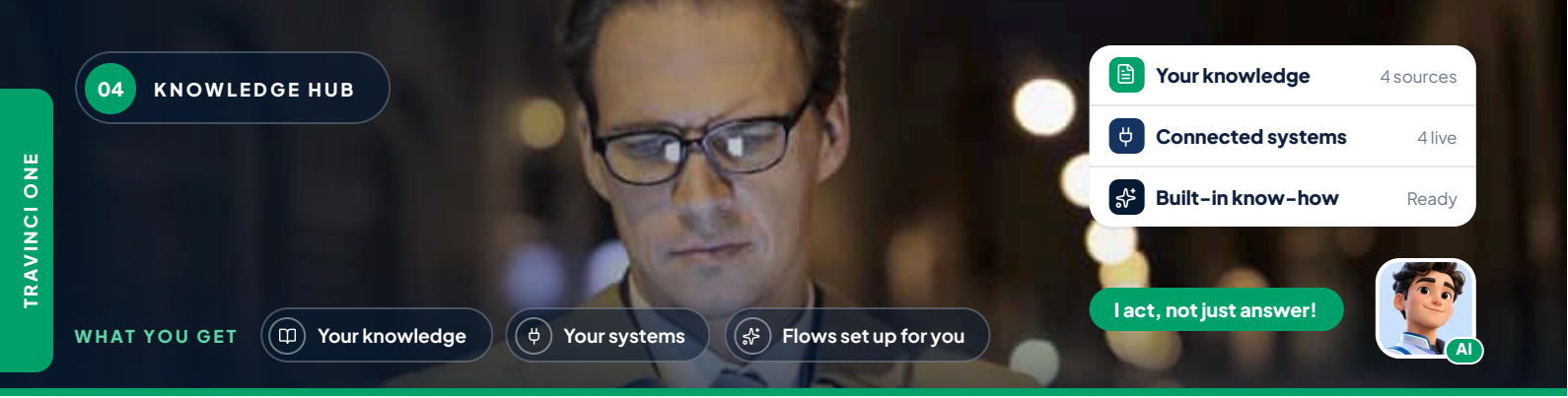
People where it matters
Steps you choose hand over to a person, with the context.

Published means fixed
A published version never changes; running work keeps its version.

Triggers of every kind
A message, an event or a schedule starts the flow.

Every run tracked
Each run is followed step by step in Runs, with its outcome.

04 KNOWLEDGE HUB



WHAT YOU GET · Your knowledge · Your systems · Flows set up for you

Tell the AI. It sets up the rest.

The problem: every new process means connecting systems and explaining your business again, and that used to need developers.
The fix: the Knowledge Hub links your knowledge, your systems and Travinci One's built-in know-how. Tell the AI the job: it sets up the flow and takes action, not just answers, in any industry.

WHAT'S INSIDE

Your knowledge
Files, website pages and social profiles, in versioned knowledge bases.

Your systems
CRM, calendar, booking tools and your own API, synced on your schedule.

Built-in know-how
The system's own features and connections, already known.

A knowledge graph
Facts, systems and features linked, so the AI knows what connects to what.

Every channel in
Email, WhatsApp, AI calls, web chat and app notifications.

Any industry
Not built for one trade: any flow, for any business.

FOR ANY BUSINESS Owners · Operations heads · IT teams

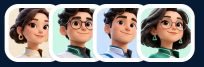
BEHIND ONE SENTENCE

You say
"Help applicants finish their applications."

The hub knows
Courses, fees, requirements and the application portal.

The AI sets up
The flow: its steps, channels and handovers.

You review
Change any step, test it and switch it on.



AI EMPLOYEES HERE

Every AI employee

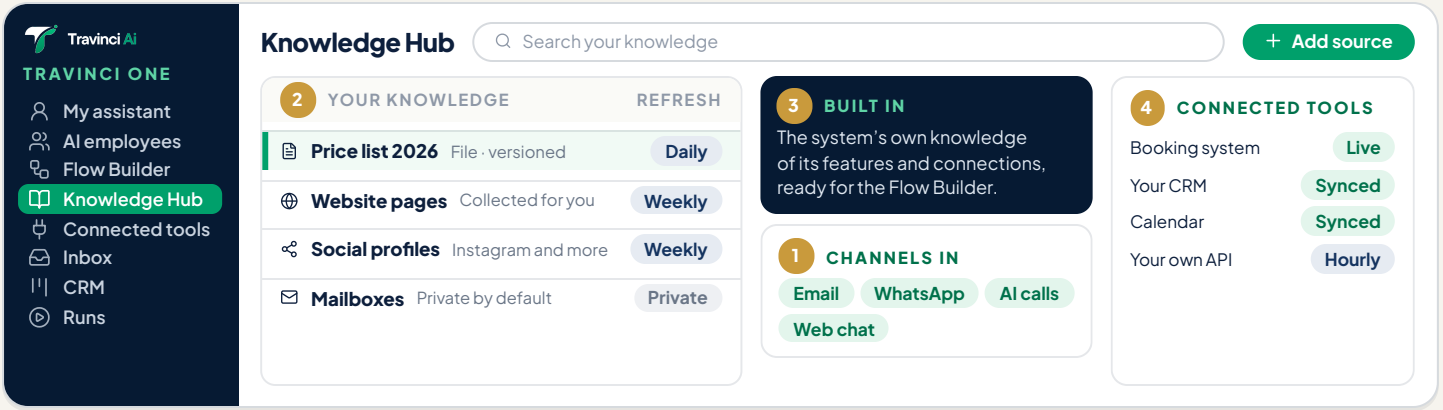
ON THEIR OWN
- Answers from your approved knowledge
- Acts on your systems through the hub

WAITS FOR A PERSON
- Mailboxes stay private by default
- When knowledge is missing, a person answers

04 KNOWLEDGE HUB · IN THE APP

Four foundations. One hub.

Screens show example data



1 Connected channels
Email, WhatsApp, AI calls, web chat and app notifications bring every request in.

2 Your knowledge
Files, website pages, social profiles and systems, in versioned knowledge bases.

3 Built-in know-how
The Knowledge Hub already knows the system's own features, so the AI can set up the remaining flows.

4 Connected tools
Records, calendars, listings and your CRM, connected through the Knowledge Hub.

IN DETAIL · FOR TECHNICAL TEAMS

Smart retrieval
Semantic and hybrid search, with conversation recall.

Document library
Upload, sort and manage every file in one place.

Website and social
Website pages collected; Instagram, Facebook, LinkedIn, YouTube, TikTok and X profiles too.

Systems on a schedule
APIs and CRMs sync on your schedule, with a live lookup while answering.

Private mailboxes
Mailboxes stay private by default; email memory stays linked to its source.

Safe live updates
Running conversations keep the version they started with.

Published means fixed
A published version can never change.

Agent API
Per-agent keys let your own apps call your agents.

EXAMPLE · ADMISSIONS

From enquiry to full application.

Sara Thomas, an applicant, asks Northfield College about a business course. Its Admissions Assistant, an AI employee the college created, takes her to a complete application.



Travinci AI

TRAVINCI ONE

- My assistant
- AI employees
- Flow Builder
- Knowledge Hub
- Connected tools
- Inbox
- CRM
- Runs

Admissions Assistant

AI employee

Attached · version 1

1 YOUR INSTRUCTION

"Help applicants choose a course, collect the required documents and send complete applications to our admissions team."

2 SOURCES

Knowledge Hub: courses, fees, requirements

Systems: application portal, document status

3 THE FLOW IT BUILT

1 Guide

- New course enquiry
- Course and intake
- Prospectus, checklist
- Eligibility → team

2 Collect

- Documents complete?
- AI call: what is missing
- Sara uploads

3 Hand over

- Admissions review
- Adviser notified
- The team decides

4 OUTCOMES

Course	Chosen
Checklist	Sent
Documents	Complete
Decision	Team review

ON THE CALL

Assistant: Your transcript is still missing.
Sara: I will upload it tonight.

1 Your instruction
Written once, in plain words.

2 Sources
Course facts in the Knowledge Hub; the portal connected.

3 The flow
Guide, collect, hand over. Gold steps go to the team.

4 Outcomes
Every applicant's status, step by step.

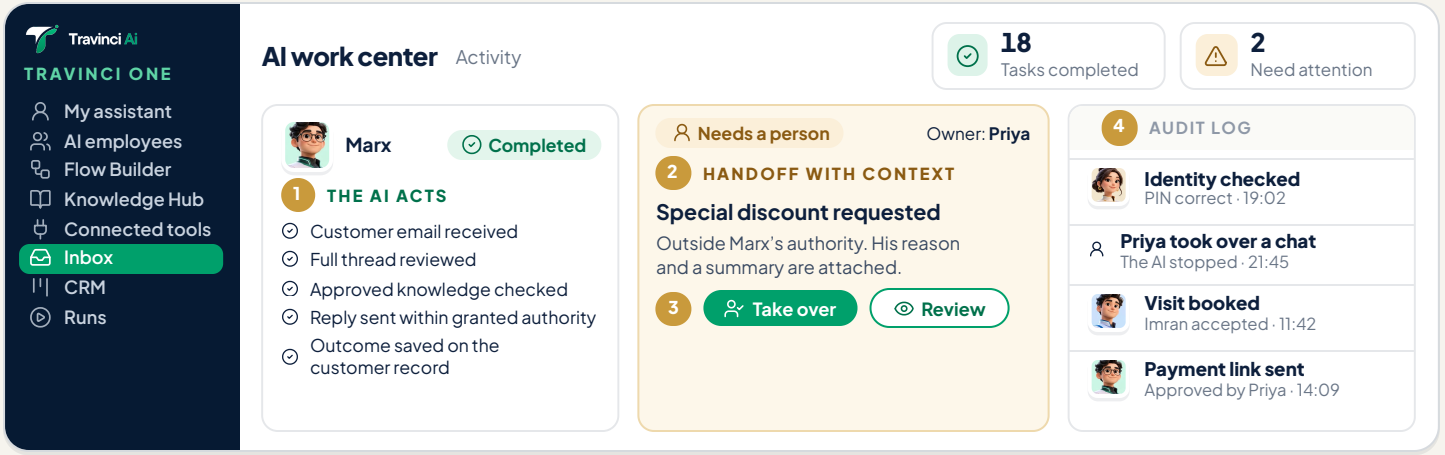
RUNS ON: Email · WhatsApp · AI calls · App · review

People decide: the admissions team answers eligibility questions and makes the final decision. Example data.

05 YOU STAY IN CONTROL · IN THE APP

AI does the work. People decide.

Screens show example data



1 The AI acts
Within its permissions, on every channel, day and night.

2 Handoff with context
When it needs a person, it hands over its reason and a summary of what it knew and did.

3 Take over in one click
The AI stops at once, and any reply it had queued is cancelled.

4 Every action recorded
A full audit log of every action, whether an agent or a person took it.

IN DETAIL · FOR TECHNICAL TEAMS

Approvals desk
Decide every action an agent asked permission for.

Clear roles
Owner, Admin, Member or Viewer; invitations expire after 7 days.

One inbox
Every channel, filtered by owner, queue and state.

Data and privacy
Retention, export, deletion requests and a full audit log.

Internal notes
Notes beside the transcript that the customer never sees.

Your providers or ours
Bring your own OpenAI, ElevenLabs or Exotel accounts.

Your own workspace
Isolated at the database level; your data never crosses over.

Developer platform
REST API, tokens, per-agent keys and documentation.

Travinci Ai

Next stop: your demo.

See Anaya help from any phone, and an AI employee set up a whole flow from one sentence, with your team in control.

Book a demo

Scan the code, or talk to our team at the stand.

travinci.ai

Call
+91 97322 92224

Email
info@travinci.ai

Kolkata
Room A117, 1st Floor, City Center II, New Town, Kolkata 700156

Dubai
Horizon Building, Office 601, 6th Floor, Dubai, UAE

1. Book a demo
2. Pick what you need
3. Set it up with our team

START HERE
Your demo

Features and providers depend on your plan and setup. Screens, flows, people and AI employees show example data. Photos: Pexels.

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